

KNOWLE MASONIC CENTRE



CANCELLATION POLICY

This cancellation policy applies to dining associated with a Masonic meeting being held by any of the Masonic Units resident at KMC.

Other event types are subject to the cancellation terms shown in the appropriate booking form.

Note that the KMC catering team will not cancel booked events.

In the case where an event is cancelled by the Masonic Unit the following cancellation charges will apply.

More than 72 hours' notice of cancellation: No charge.

72 to 48 hours' notice of cancellation: 20% of the total bill 48 to 24 hours' notice of cancellation: 50% of the total bill Less than 24 hours' notice of cancellation: 100% of the total bill

The above periods are relative to the nominal serving time of the meal; usually 8pm for Dinner, 1pm for lunch or as previously arranged with the caterer.

KMC.